

From: Emily Ware <WareE@workforceconnections.org>
Sent: Friday, March 20, 2020 11:38 AM
Subject: Important information from the La Crosse Job Center

Good Morning –

Instead of sending out a newsletter, I wanted to send out some important, updated information regarding the services we are providing at the La Crosse Job Center. First and foremost, know that our Job Center at 2615 East Avenue South in La Crosse is **OPEN**, with limited access/services. I have attached a flyer that is posted on our Job Center doors to give you an understanding of the new safety precautions that have been implemented here at the Job Center due to the COVID-19 outbreak. Please know that our staff are working diligently to clean and disinfect all common surfaces in between each person. (Computers, mice, chairs, pens, door handles, etc.)

Here is a breakdown of changes to our services.

- No more than **10 people** will be allowed in the Job Center at one time. To enforce the social distancing rules, only six computers are available in the resource room. Other computers are available in another room to be used as needed.
- Access to the Job Center is limited to those who are applying for Unemployment Insurance benefits or searching for work.
- Use of the computers for any other reason will not be permitted (Please see the attachment for more details)
- All in-person workshops and face-to-face appointments have been canceled indefinitely. We will send out an updated workshop calendar when those events can again be scheduled.
- The mini Job Fair scheduled for April 16th has been canceled
- If you would like a resume review, you are welcomed to email your resume to any of our staff – we would be happy to assist you! Please see the contact information and availability below for our staff.
 - Dena.Daentl@dwd.wisconsin.gov (608) 789-5651 – available Monday – Friday 8:00 – 4:30
 - Myron.Daubert@dwd.wisconsin.gov (608) 789-5637 - available Monday – Friday 8:00 – 4:30
 - *For other Career Counseling services that may be offered, please contact Myron directly*
 - Anne.Allenwyman@dwd.wisconsin.gov (608) 785-9354 - available Monday – Friday 8:00 – 4:30
 - Myra.Kunert@dwd.wisconsin.gov (608) 785-9332 – available Monday – Thursday 8:00 – 4:30
 - Raymond.Heidel@dwd.wisconsin.gov available by email only Monday – Wednesday 8:00 – 4:30

In an effort to provide the temporary financial assistance that so many individuals are needing during this time, there have been numerous changes made to the requirements to receive Wisconsin Unemployment Insurance benefits. If you or someone you know has been laid off from their job due to COVID-19, please know that there are numerous helpful resources available to help you navigate the unemployment system. Feel free to share them with anyone who may benefit!

- For an updated list of Job Center locations that are open, as well as ones that have had to close, go to:
<https://dwd.wisconsin.gov/covid19/public/det.htm>
 - To apply for Unemployment Insurance benefits go to: (please note all of the other helpful hyperlinks on the page as well)
<https://dwd.wisconsin.gov/ui/>
 - For frequently asked questions about the COVID-19 Coronavirus and Wisconsin Unemployment Benefits, please go to:
<https://dwd.wisconsin.gov/covid19/public/ui.htm>
 - To view a You Tube video providing step-by-step instructions on how to file an Unemployment Claims, here is the link:
<https://www.youtube.com/watch?v=EnZUpu9dK60&feature=youtu.be&fbclid=IwAR2zZ-DElpkEeHe-N66l9TQV1v6pGonLmmK7TeAU-BhGzQ8NJZZqghjKtF0>
 - For assistance with issues relating to the Job Center of Wisconsin website, please call our Call Center at **1-888-258-9966** (*calls can also be re-routed from here if need be*)
 - To contact Unemployment directly, please call 414-435-7069
 - For technical assistance with your Job Center of Wisconsin account, please call our IT Solutions Center at 608-266-7252
- Please note that all of our Job Service Call Center staff, UI staff, and IT Help Desk staff are currently overwhelmed with phone calls. Ques are often full, so if you get a busy signal, **please keep trying**. Staff are doing the best they can to serve you!*
- Many of your questions may be answered through the links provided above, so it may be best to do some research first, prior to calling.**

You are also welcomed to contact our La Crosse Job Center directly at **608-789-5627**.