

## Updates from the La Crosse Job Center

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**From:** Emily Ware <WareE@workforceconnections.org>

**Sent:** Friday, March 27, 2020 4:09:25 PM

**Subject:** Updates from the La Crosse Job Center

Good Afternoon everyone –

I hope that everyone is staying safe and healthy during this trying time.

As you may have already heard, due to Governor Evers' Safer at Home order that was issued earlier this week, the **Job Centers are now closed to the public, effective March 25<sup>th</sup>**. There are still some staff that are here answering phones and conducting other duties, but no outside visitors will be allowed in the resource room. We can be reached at **608-789-5627 to assist you.**

In the meantime, there are a number of online resources that are available for you to refer to - I have provided several of them below. Please keep in mind that there is also a great deal of inaccurate information floating around out there, so please be sure that your sources are reliable!

One more important thing to note: The Unemployment phone lines as well as the IT Solution Center lines continue to be overloaded. Thousands of people are all trying to call at the same time, causing ques to be full and lines to remain busy and/or crash. In an effort to relieve some of that, we are asking that you please **not** call those numbers unless you have been directed to do so during your online application process. Issues like password resets, or if you are using a different email or phone number than you used during a previous claim, must be handled by calling the IT Solution Center at 608-266-7252 -option 5. Unfortunately, at this time there is no other way to resolve this issue. If you do not have internet access or if you have otherwise been directed to contact Unemployment directly, you must call 844-910-3661 or 414-435-7069. For general questions, please see the links below.

I also wanted to be sure to share some new information that we received from Coulee Cap for some financial resources that may be available to you. That information can be found in the attachment.

If you simply have questions in regards to Unemployment, please see the FAQ page at: <https://dwd.wisconsin.gov/covid19/public/ui.htm>

A printable version of the UI handbook can be found at: <https://dwd.wisconsin.gov/uiben/handbook/pdf/ucb10print.pdf>

To apply for benefits, go to: <https://dwd.wisconsin.gov/uiben/apply/>

For up-to-date information about DWD and COVID-19 – please visit: <https://dwd.wisconsin.gov/covid19/>

For a list of "in-demand" jobs, visit: <http://wisconsinjobcenter.org/lookforjobs/in-demand.htm>

If you need a break from all of the COVID-19 news and information, there's a great website that was locally created: <https://www.aroundrivercity.com/>  
Check it out!!

Stay home and stay healthy!

*Dena Daentl*

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